

Wibeit Privacy Policy

Effective Date: October 24, 2025

Last Updated: October 24, 2025

Wibeit (“Wibeit,” “we,” “our,” or “us”) is committed to protecting your privacy and handling your information responsibly. This Privacy Policy explains how we collect, use, process, store, and share information when you use the Wibeit mobile application and related services (collectively, the “Services”).

By accessing or using Wibeit, you agree to the practices described in this Privacy Policy.

1. Eligibility

- Wibeit is not intended for children under the age of 13.
- Users must be at least 13 years old (or the minimum legal age in their country).
- If you are under 18, you must have permission from a parent or legal guardian.
- Wibeit is not designed for children and is not part of Google Play’s Families program.

2. Information We Collect

2.1 Information You Provide

- **Account Information:** Phone number, email address, or username used for account creation and authentication.
- **Profile Information:** Display name, profile photo, and status (optional and visible to other users).
- **Support Communications:** Information you provide when contacting support.

2.2 Communications Data

Messages and Media: Messages and media are retained only for as long as the user maintains an active account and are deleted or anonymized upon account deletion, unless retention is required to comply with legal obligations.

Voice Calls: Wibeit does not record voice calls. Limited call-related metadata such as call duration, timestamps, and connection quality may be processed temporarily to ensure call functionality and performance.

2.3 Device and Usage Information

Device Information: Device model, operating system version, app version, and crash diagnostics.

Identifiers: Advertising ID, App Instance ID, or similar identifiers for analytics, attribution, fraud prevention, and security purposes.

Usage Data: Anonymous logs related to app performance, feature usage, and stability.

3. How We Use Your Information

We use collected information to:

- Provide and operate chat, media sharing, and voice calling features
- Authenticate users and manage accounts
- Maintain security and prevent abuse or fraud
- Improve performance, reliability, and user experience
- Provide customer support and respond to inquiries
- Send essential service-related notifications and updates

4. Third-Party Services and SDKs

Wibeit integrates third-party services that process data on our behalf:

- **Firebase (Google LLC):** Authentication, push notifications, and crash reporting
- **AppsFlyer:** App install attribution, analytics, and campaign measurement
- **Stream.io:** Real-time chat and voice communication infrastructure

These providers process data in accordance with their own privacy policies and applicable data protection laws.

5. Data Sharing

We do not sell personal information and do not share personal data for cross-context behavioral advertising

- Service operation and delivery
- Analytics and performance monitoring
- Security, fraud prevention, and legal compliance

6. Data Retention

We retain personal data only for as long as necessary to provide our Services and comply with legal obligations. When data is no longer required, it is securely deleted or anonymized.

7. Security

We use industry-standard technical and organizational safeguards to protect your data. However, no system is completely secure, and we cannot guarantee absolute security.

8. Your Rights

Depending on your location, you may have the right to:

- Access your personal data
- Correct inaccurate information
- Request deletion of your account and data
- Object to or restrict certain processing activities
- Account and Data Deletion
- You may delete your account at any time by navigating to: Settings → Account → Delete Account
- You may also request deletion by contacting: support@wibeit.co

Once deletion is requested, associated data is permanently removed within a reasonable timeframe, unless retention is required by law.

9. Permissions Used

Wibeit requests the following permissions only when required:

- **Camera:** To capture and share photos or set a profile picture
- **Microphone:** To enable real-time voice calls (audio is not recorded)
- **Storage / Media Access:** To send and receive images or files
- **Notifications:** To deliver message and call alerts
- **Advertising ID:** For analytics and attribution via AppsFlyer

Users may reset or limit the use of the Advertising ID through their device settings.

- **Display over other apps (Overlay – Android devices only):**

Used to show the incoming call or ringing screen when Wibeit is running in the background or the device is locked. This permission is not used to monitor user activity or display ads. Users can enable or disable this permission at any time through their device settings.

10. International Data Transfers

Your information may be processed and stored on servers located outside your country. We ensure appropriate safeguards are in place in accordance with applicable data protection laws.

11. Limitation of Liability

Wibeit is provided on an “as is” and “as available” basis. We do not guarantee uninterrupted or error-free service and are not responsible for issues caused by third-party services.

12. Changes to This Policy

We may update this Privacy Policy from time to time. Material changes will be communicated through the app or our website. Continued use of Wibeit constitutes acceptance of the updated policy.

13. Contact Us

For privacy-related questions or requests:

Legal Entity: Wibeit LLC

Country of Operation: United States

- **Privacy:** privacy@wibeit.co
- **Support:** support@wibeit.co
- **Website:** <https://www.wibeit.co>

14. GDPR – European Economic Area (EEA), United Kingdom & Switzerland

If you are located in the European Economic Area (EEA), the United Kingdom, or Switzerland, you have rights under the General Data Protection Regulation (GDPR).

These rights include:

- Right of access to your personal data
- Right to rectification of inaccurate or incomplete data
- Right to erasure (“right to be forgotten”)
- Right to restrict processing
- Right to data portability
- Right to object to processing

We process personal data based on one or more of the following lawful bases:

- Performance of a contract
- Compliance with legal obligations
- Legitimate interests (such as security and service improvement)
- User consent, where required
- You may exercise your GDPR rights by contacting: privacy@wibeit.co
- You also have the right to lodge a complaint with your local data protection authority.

15. California Privacy Rights (CCPA / CPRA)

If you are a California resident, you have rights under the California Consumer Privacy Act (CCPA) and the California Privacy Rights Act (CPRA).

These rights include:

- Right to know what personal information is collected, used, or shared
- Right to request deletion of personal information
- Right to correct inaccurate personal information
- Right to opt out of the sale or sharing of personal information
- WibeIT does not sell personal information as defined under CCPA/CPRA.
- California residents may exercise their rights by contacting: privacy@wibeit.co
- We do not discriminate against users for exercising their privacy rights.

16. Do Not Track Signals

Some devices and browsers offer “Do Not Track” signals.

Currently, WibeIT does not respond to such signals due to the lack of an industry-wide standard.